

CHESHIRE EAST COUNCIL

REPORT TO: Health and Adult Social Care Overview and Scrutiny Committee

Date of Meeting: 8 September 2016
Report of: Director of Legal Services and Monitoring Officer
Subject/Title: Ambulance Services Review Final Report
Portfolio Holder: Councillors Janet Clowes and Paul Bates

1.0 Report Summary

- 1.1 Following a review of North West Ambulance Services (NWAS) on 19 February 2016 and 24 March 2016 the committee published its findings, conclusions and recommendations in a formal report to the Committee on 29 April 2016. This report provides details of responses received in respect of the final report

2.0 Recommendations

This report is presented to Members for information and comment.

3.0 Reasons for Recommendations

This is the first opportunity that Members have had to consider responses to the the recommendations of the review of NWAS.

4.0 Wards Affected

- 4.1 All

5.0 Local Ward Members

- 5.1 All

6.0 Background

- 6.1 On 19 February 2016, the Committee undertook a full day spotlight review of NWAS. The committee interviewed a variety of stakeholders about how their organisation contributed towards ambulance services, what they thought the future challenges to services were and what initiatives might contribute towards making improvements to performance and provide better outcomes for patients in Cheshire East.
- 6.2 The meeting held on 19 February 2016 was used as a 'fact finding' day and adjourned for a further half day session on 24 March 2016, where the Committee received additional information and discussed its conclusions and recommendations. Having approved the final report, all those organisations

referred to in the recommendations. were provided with a copy of the report and invited to respond to the recommendations by Friday 19 August 2016. This report provides details of the responses received as attachments. The final attachment from Healthwatch is an outline of a piece of work it intends to carry in connection with ambulance Services. In response to this Committees review of NWAS, Healthwatch commented:

‘Dear Mark,

Thank you for forwarding me the letter and the report. In response to the report, I would like to confirm that Healthwatch is committed to its pledge to engage with the community on their experiences of ambulance services. This has now potentially developed into a bigger piece of work which is currently in its infancy and at a point where we would like to connect with key partners in guiding its focus to ensure we are adding the most value (see attached proposed plan). As new to Healthwatch, I am hoping you can help me to connect with the key people in the report and if possible be invited to key meetings at the overview and scrutiny committee to ensure our project is in context of other works going on.

If you can recommend any people that I could speak to or future meetings I could attend that would be helpful.’

Kind Regards
Veronica Kitton

11.0 Access to Information

The background papers relating to this report can be inspected by contacting the report writer:

Name:	Mark Nedderman
Designation:	Scrutiny Manager
Tel No:	01270 686468
Email:	mark.nedderman@cheshireeast.gov.uk